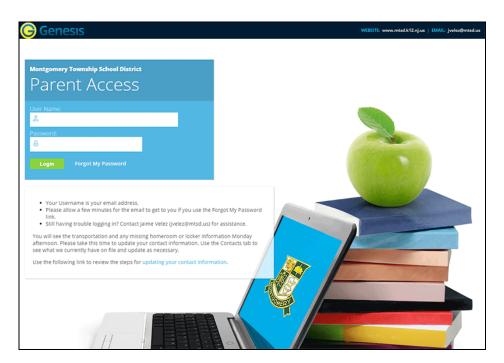
# **Montgomery Township School District**

## Genesis Parent Access User Guide

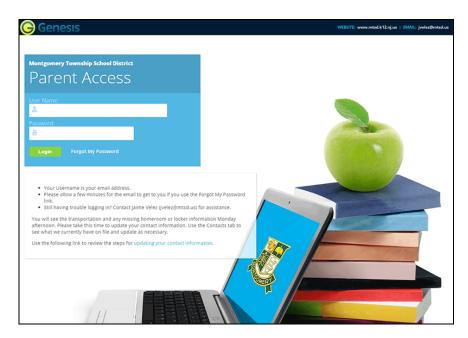


## Introduction

The Genesis Parent Access portal is a safe, secure way to view your child's school record for the current school year. You have access to the following information:

- Contact Information (email, phone numbers, emergency contacts) for your children
- Your children's Marking Period, Exam and Final Grades
- Your child or children's Report Cards
- Your child or children's daily attendance record and possibly class attendance records (if your child's school uses class attendance).
- Teacher Gradebook assignments and assignment grades for your child or children.
- Your child or children's course requests or possibly their schedule for the next school year.
- Letters sent to you regarding your child:
  - o General Purpose letters
  - o Attendance Letters
  - Scheduling Letters
- Documents that have been uploaded for your students.
- Online questionnaires or forms.

## **Logging In & Logging Out**



## **Logging In**

Logging into Genesis is very simple:

- 1. Go to https://parents.mtsd.k12.nj.us
- 2. Enter your Email Address in the "User Name:" field
- 3. Enter your password in the "Password:" field.
- 4. Click the "Login" button

#### **Logging In for the First Time**

The very first time you login you will be required to change your password.

### What if I forget my password?

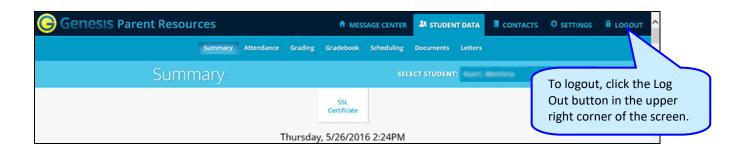
Right next to the Login button, you can find a "Forgot My Password" link:



You will receive an email with a new randomly generated password. The first time you login with your new password, you will be required to change it.

## **Logging Out**

*It is important to log out of Genesis Web Access properly*: It is important to log out of *all* web applications properly. This applies not only to Genesis, but to every Internet/Web application you use. To logout, locate and press the **Log Out** button in the upper right corner of the Genesis Parent Access portal screen:

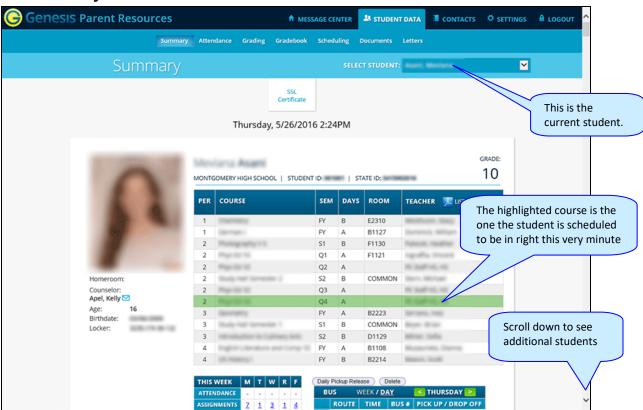


## **Switching from English to Spanish**

There is a <u>Cambiar el idioma a español</u> link at the lower left corner of every screen. To switch to Spanish, click this link. It then changes the language of the Parent module to Spanish. The link itself changes to <u>Change language to English</u>. Click this to return to English.

## **Student Summary Dashboard Screen**

## The Summary Screen - The Student Dashboard



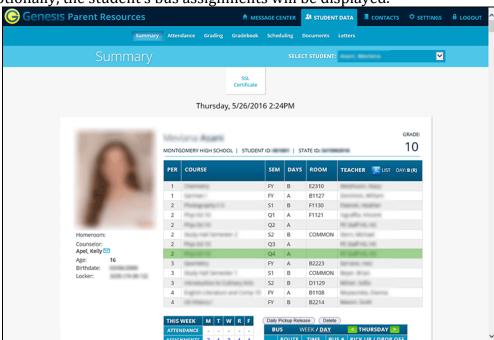
### Genesis Parent Access Student Data Summary - Student Dashboard Screen

When you login, the first screen you see is the Student Data Summary. This is the student's Dashboard screen. You will see a 'dashboard' for every student linked to your login. All your students will be listed on this screen.

Each student's 'dashboard' contains the following information:

- Basic information about the student: Student ID, Homeroom, Grade Level, and Age. If you are viewing the screen during the school day, you will also see a period of the day highlighted in green for the class the student is in 'right now'.
- The student's attendance summary for the current week this shows you a color coded attendance code for each of the week.
- Assignment summary for the current week how many are due each day

• Optionally, the student's bus assignments will be displayed.



One Student's Dashboard of Information

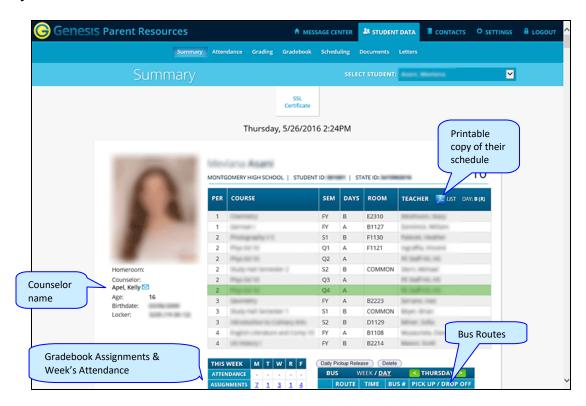
### **Top Tabs**

There are four available dark blue "top tabs". You may not see all of them, depending on which screens your district has enabled. The four include:

- This is where you set up your user profile and access the "Message Center" which provides up to the minute messages about your students.
- This is where you can see information for one specific student. The first screen you see when you click on the dashboard with a separate "dashboard" panel for each of your students.
- Contacts lists all contact information on record for your students and may allow you to update it.

#### **More Information about Each Student**

The 'Summary' screen has a dashboard for each of your students. The other light blue tabs give you more information about one student at a time.

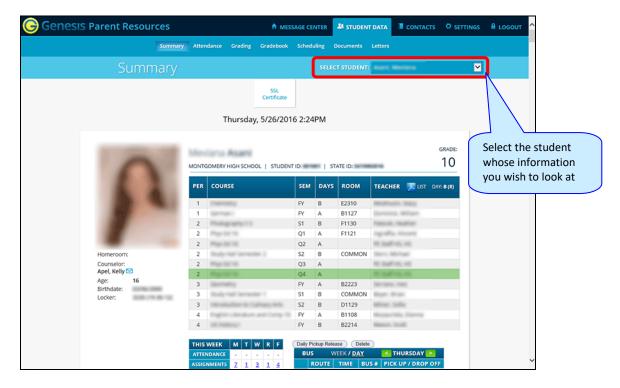


Your Middle School or High School child has a period schedule, click one of the icons to get a printable copy of their schedule.

#### The Selected Student

Only one student can be 'selected' at one time. When you 'select' a student that student's information will appear when any of the additional tabs are clicked. For instance, if you click the 'Attendance' tab, you will see the selected student's daily Attendance calendar for the entire school year.

## **Selecting a Student**



## **Changing the Selected Student**

The name of the 'currently selected student' is displayed in the 'Select Student' drop down at the top of the screen. To pick a different student, click the "Select Student" drop down and choose the name of the student you want to select. Once you have done that, the tabs will take you to the newly selected student's information.

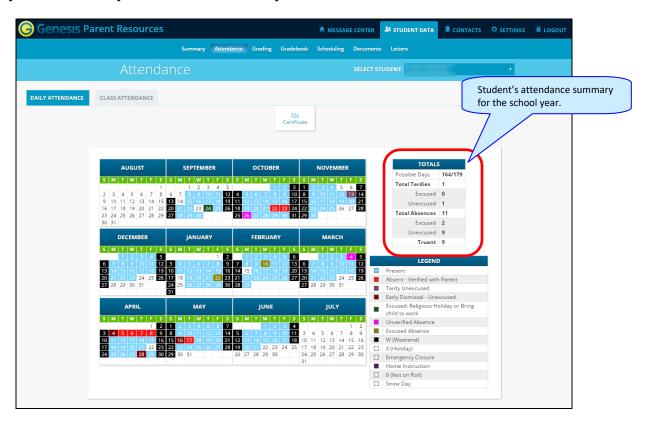
## The "Select Student" Drop Down

This drop down contains the names of all the students linked to your login. If you are missing a student, please contact **jvelez@mtsd.us**.

## **Attendance**

## **Daily Attendance**

Daily Attendance is your child's official daily attendance.



This is your student's Daily Attendance summary for the whole school year.

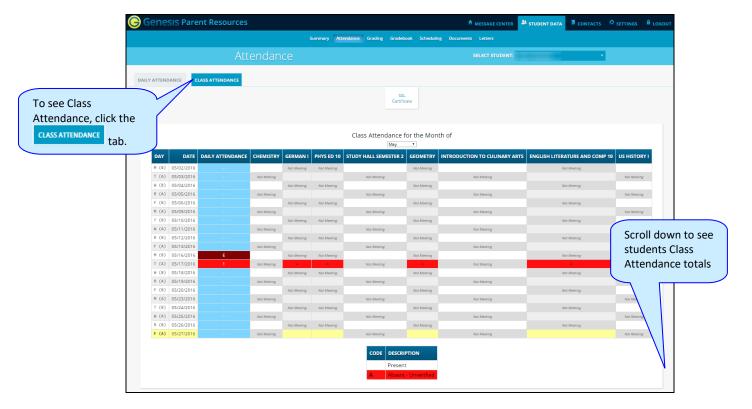
- The Attendance Calendar with each day color coded
- A summary of the student's Attendance for the year
- The 'Legend' of Attendance codes for your school district.

### **Attendance Color Codes**

You can see additional details by holding the curser over the color coded date on the calendar. Whether categorized as an "**Unexcused**" or "**Absent - Verified with Parent**" the New Jersey Department of Education recognizes any absence as missed instruction. The total days truant is what is reported to the state of New Jersey.

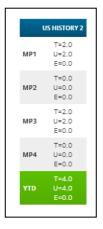
### **Class Attendance**

If your child is in either Middle School or the High School you can see Class Attendance that shows you their attendance for each separate subject. You must click the under Attendance to find class attendance.



The Class Attendance screen shows you your student's Class Attendance summary for each of their separate subjects. One month is displayed at a time and the screen always starts by showing you *the current month's attendance*. You may select any month you wish.

- Class attendance is listed by each school day in the month and shows which classes the student may have missed on each day. Each day for each subject is color coded.
- "Today" is always highlighted in yellow.
- At the bottom of the screen is a separate summary for each subject for the entire school year, divided by Marking Periods.



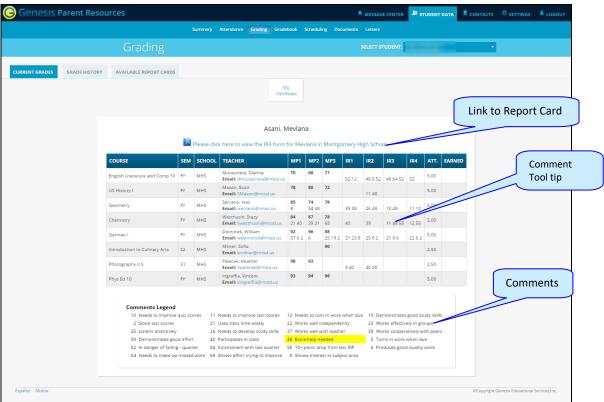
Each subject summary contains attendance totals for the class, overall and by Marking Period:

- **T** All absences for the subject the Total
- U The Unexcused absences
- **E** The Excused absences

## **Grading**

## **Current Year Report Card Grades & Current Report Card**

The Grading screen gives you access to your student's Marking Period grades and teacher comments and the student's most recent actual report card.



The Student's Grading screen contains detailed information and a link to their current report card. The numbers below each grade are the comments the student has received for the Marking Period. Place your cursor on a comment number and the corresponding text is highlighted in yellow – the text of the comment is also displayed in a Tool Tip. A link to the current report card is at the top of the screen and links to email teachers may appear below the teacher's name.

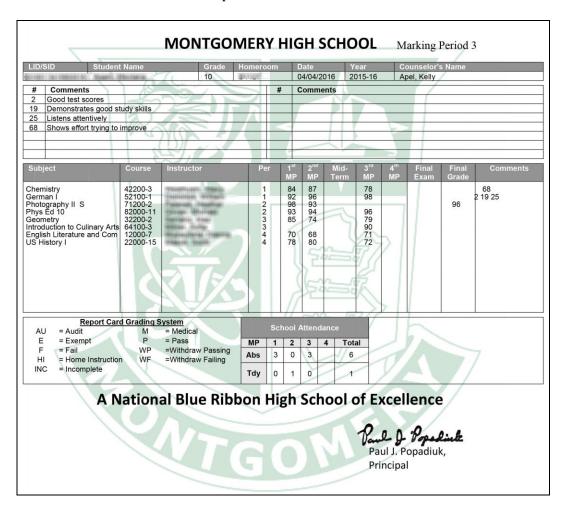
### The Grading Screen

This screen summarizes your student's Report Card grades for the current year.

Each box shows the grade and comment codes that your student has received in the corresponding class for the selected Marking Period. If you place your cursor on a comment code, the corresponding comment will be highlighted. In addition, the text of the comment will appear in a tooltip.

### Viewing your Child's Current or Most Recent Report Card

You are able to view your child's actual report card by selecting the link that appears between your child's name and their list of grades. A sample report card is shown below. Adobe Reader is required to open the PDF file. The procedures to print and save the file will vary by the version number of the Adobe Reader you have on your device. Please follow their instruction to print or save the file.



## **Available Report Cards**

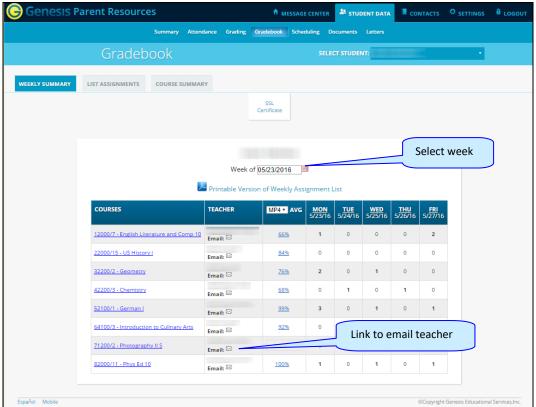
The **Available Report Cards** tab brings up Report Cards from previous years that your child's school has made visible through Genesis. Click on the icon under the **View** column to see the report.

## **Grade History**

The "**Grade History**" tab lists the course and final grade information starting with grade 5.

### Gradebook





The Gradebook Summary Screen – Click on the highlighted course name to see all the Assignments for that course. Click on a teacher's email address to send email to that teacher.

### **Choosing the Marking Period Average to Display**

The "Avg" column always starts by displaying your student's up-to-date Marking Period average for the current (i.e. ongoing) Marking Period. You can check on their average for a previous Marking Period by using the drop down in the "Avg" column header:

MP4 **▼ AVG** 

Select the Marking Period and the averages in the column will be updated to show you the averages for that Marking Period. If you tab away from this screen and then return, the averages for the current MP will once again be displayed.

### **Viewing all Assignments for One Course**

To see all of the Assignments for one course, click on the highlighted course name. That will take you to the "One Course/All Assignments" screen.

#### Viewing all Assignments for a Selected Day

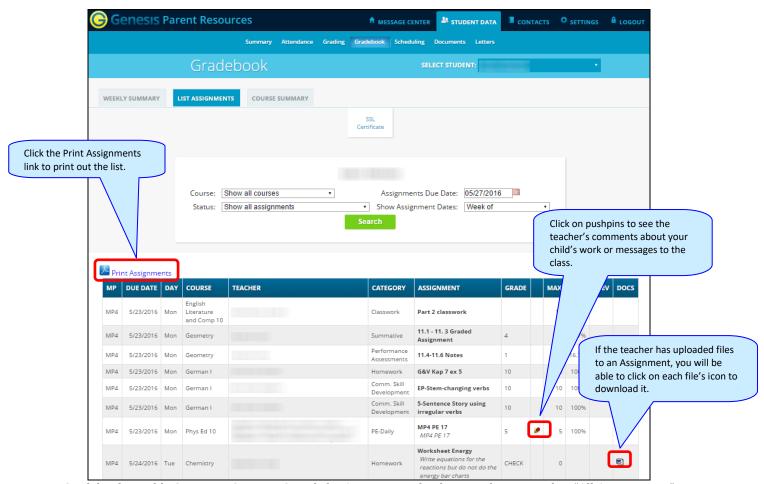
To see all of the Assignments for one *day* (for example, Tuesday), click on the highlighted day name. That will take you to the "One Day/All Assignments" screen.

### **Gradebook Weekly Summary**

This shows you a snap shot of all Assignments that are due for the selected week. You may do the following:

- Select a different week by clicking in the "Week of" field.
- See all Assignment for all courses by selecting "All Assignments".
- See all the Assignments for one course by clicking on the highlighted name of a course in the list.
- See all the Assignments for one day by clicking on the highlighted day name.
- See your student's marking period averages for either the current Marking Period or a previous Marking Period.
- Download files the teacher has attached to an Assignment.
- View teachers' Assignment comments for your child.

## **List of Assignments Screen**



Gradebook Weekly Summary Screen - Search for Assignments by date, Marking Period or "All Assignments"

### **List of Assignments**

This screen will allow you to look at your child's Assignments in multiple ways.

The controls at the top of the screen let you select by the following criteria:

- **Courses** Select one subject or all subjects
- Status
  - o Graded Assignments Assignments that have been graded.
  - o Ungraded Assignments Assignments that the teacher has not yet graded.
  - o Incomplete Assignments Assignments the student has partially but not completely finished.
  - o Missed Assignments All assignments the student failed to turn in or do.
  - Assignments the student has not yet completed because they were absent on the due date. An assignment is marked "Absent" if the student is absent on the day it is due. This option shows all assignments currently marked "Absent".
- **Assignment Due Date** Select one date. This date can be interpreted as the single date you selected *or* as the *week* which contains the date you selected *or* as the *month*.
- **Show Assignment Dates** This lets you choose the time period you wish to view assignments for:
  - o "One day" the Assignments for the date selected in **Assignment Due Date**.
  - "Week of" the Assignments for the week which contains the date selected in Assignment Due Date.
  - "Month" the Assignments for the *month* which contains the date selected in Assignment Due Date.
  - "MP1" All assignments for Marking Period 1.
  - o "MP2" All assignments for Marking Period 2.
  - o "MP3" All assignments for Marking Period 3.
  - o "MP4" All assignments for Marking Period 4.
  - o "All Assignments" All assignments for the entire duration of the course.

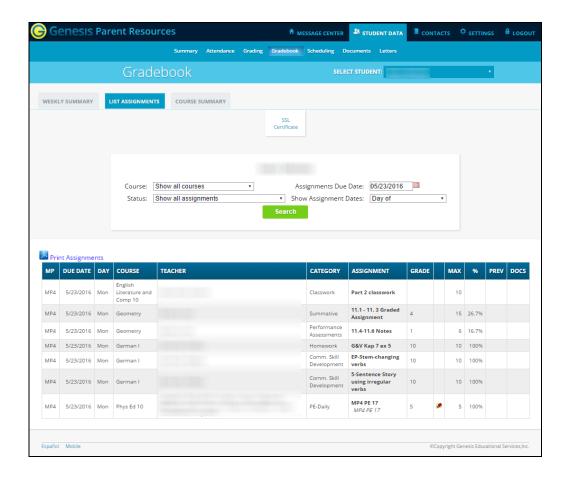
## One Day's Assignments

#### One Day's Assignment

When you click on a 'day' name you are brought to the "List Assignments" screen with only the one day selected:

#### One Day/All Assignments

If you click on a day name, you come to the "One Day/All Assignments" screen. This is the "List Assignments" screen set for one day, all courses, all assignments.



## One Week's Assignments

#### Viewing a Week's Assignments

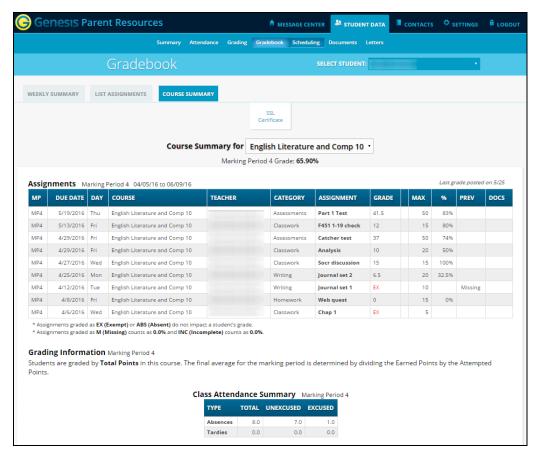
If you select "Week of" and select any date, you will be shown all assignments for the week containing the selected date. For example, if you select the date "11/21/2008" which happens to be a Friday, you will be shown all assignments for the week Monday, 11/17/2008 through Friday, 11/21/2008.

## Special Grades and the Previous Grade Column ("Prev")

МР	DUE DATE	DAY	COURSE	TEACHER	CATEGORY	ASSIGNMENT	GRADE	MAX	%	PREV	DOCS
MP1	9/7/2012	Fri	SPANISH 4	Anderson, Matt	WA	Safety quiz Safety quiz for the lab		20			
MP1	9/5/2012	Wed	*CALCULUS AP	Antonelli, John	HW	Section1 problems 1,2,4,6,7,8,9	CHECKPLUS	100	85%		
MP1	9/11/2012	Tue	*CALCULUS AP	Antonelli, John	HW	Section2 problems 11,12,13,14	CHECK	100	78%		
MP1	9/12/2012	Wed	*CALCULUS AP	Antonelli, John	HW	Section3 questions 1,2,3,4,5	CHECKPLUSPLUS	100	100%		
MP1	9/14/2012	Fri	*CALCULUS AP	Antonelli, John	TEST	Test 1-3 Section 1-3 Test	96	100	96%		
MP4	4/18/2013	Thu	*CALCULUS AP	Antonelli, John	QUIZ	MP4 QUIZ 1 MP4 Quizzes 1	60	100	60%	Missing	

Teachers have 4 "special" grades that they can give students for any assignment:

- **Absent** Your child was absent on the date the assignment was due. This means your child has a chance to make up the work: The assignment is not counted until the teacher changes the grade to a regular grade or to **Missing** or **Incomplete**. When a grade of **Absent** is changed to another grade, "Absent" appears in the **Prev** column. Something that "was previously Absent" was turned in after your child returned to school following an absence.
- **Missing** Your child failed to turn in an assignment or take a quiz or a test. When a Missing is changed to another grade, Missing appears in the PREV column. Missing is the most common special grade. A teacher's comment may accompany a missing. Something that "was previously missing" was turned in late.
- **Incomplete** Your child partially completed an assignment but did not finish it. When **Incomplete** appears in the PREV column, your child has completed the assignment late.
- **Exempt** Your child is not responsible for doing this assignment. It does not count for them. It is unusual for an Exempt to appear in the PREV column. Usually, when a child is explicitly exempt from an Assignment, they are not later given a grade.



Initially, these special grades appear in the regular GRADE column (e.g. ABS). When a teacher gives one of these special grades (e.g. MI - Missing) and then later changes it to another grade, the original, special grade (i.e. Missing) is displayed in the PREV column on the List Assignments screen. Regular grades *never* appear in the PREV column – it is only for these special grades.

The teacher cannot clear the "previous grade". It is always displayed to you. You might use this information to help understand why your child may have received their regular grade ("the work was late"). For example, excellent work turned in late often receives a reduced grade.

## **Viewing Teacher Comments**

Teachers can enter comments on your child's performance that can be viewed through the List Assignments screen. *If a teacher has entered a comment on an assignment, please take time to view it.* 

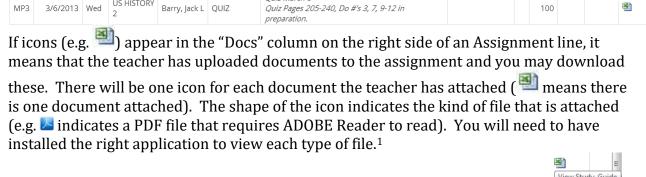


If a pushpin ≥ icon appears on the Assignment line, it means the teacher has entered a comment on the assignment. To read the comment, click the ≥ icon. This will cause the comments to popup:



## **Downloading Attached Documents**

Teachers can upload documents to assignments so that you can download these at home. The "documents" include such things as MS Word, MS Excel, PDF files, .wmv movies, podcasts and many other types of files. When one or more documents have been uploaded and attached to an assignment, icons identifying the type of each attachment appear in the Docs column on the List Assignment screen.



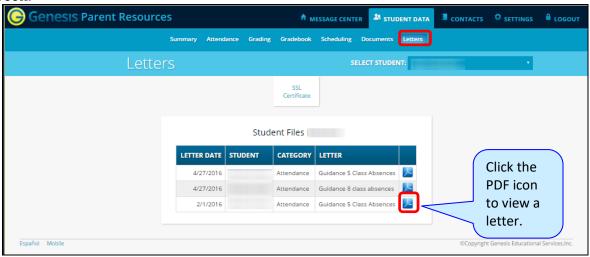
To see the description of an attached document, place your cursor on the icon: (cursor on icon)

To download the document, double click on its icon. The attachment will be displayed in the central part of the screen.

<sup>&</sup>lt;sup>1</sup> While teachers are encouraged to upload files in common formats, such as MS Word, there is no guarantee that you will always have the right application to view an attachment. If you do not, please contact the teacher.

## Letters

The Letters tab contains a list of letters that have been sent to the student's guardians. Once the letter has been sent to the guardian, it can be made available on the Letters screen.



To view a letter, click on the PDF icon corresponding to it. This will open a separate window and display the letter:

When you are finished viewing the letter, you may close the window it is displayed in.

#### **Printing Letters**

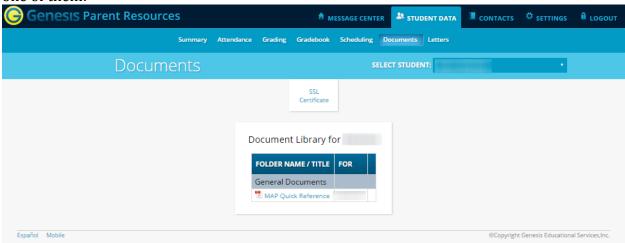
All Genesis reports are displayed as PDFs using Adobe Reader. To print on a printer, use the Adobe Printer icon to bring up a normal print dialog.

#### What types of Letters are displayed?

- **Attendance Letters** Letters generated when the student has some Attendance-related issue (e.g. too many absences).
- **Conduct Letters** Letters generated when a student is involved in a discipline infraction.
- **Scheduling Letters** Letters related to scheduling classes for next year.
- **General purpose letters** Any letter that does not fall into one of the above categories is considered "general purpose". These can cover a wide variety of topics.

## **Documents**

The Documents screen lists documents that the school or district has linked to your student's record. You can view these and maybe asked to acknowledge that you have read one of them:



The documents you have access to are displayed in the "Document Library" list on this screen:

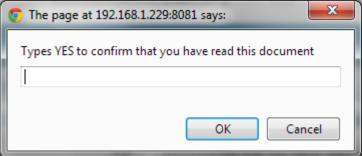
#### Download and View a Document

To download and view a document listed on this screen, click the PDF icon. This displays the contents of the selected document.

Acknowledge that you have read the Document - This is "signing" the document

To acknowledge that you have read the corresponding document, click the

Acknowledge that you have read this document button. This causes a confirmation dialog to appear:

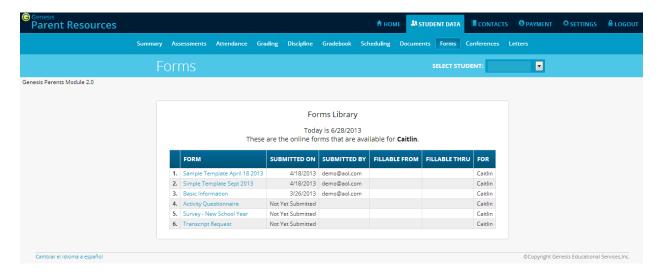


You must type the word **YES (all in capital letters)** into this dialog box and click the **OK** button to acknowledge that you have read the corresponding document.

**WARNING**: Clicking the Acknowledge that you have read this document button and entering YES into the prompt is a **legal** acknowledgement that you have read the document.

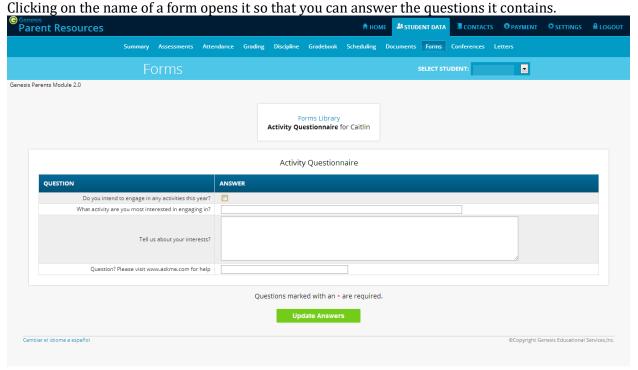
Once you have acknowledged reading the document, the button is no longer displayed:

## **Forms**



#### **Filling Forms**

If any forms are available for you to fill out, they will appear on the **Student Data → Forms** screen.

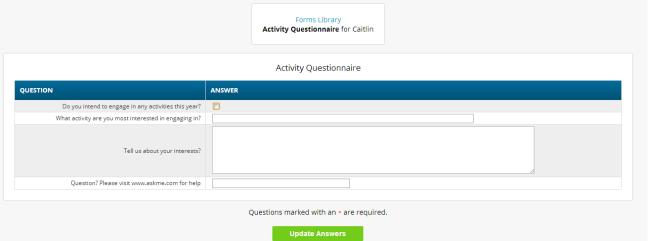


#### To Fill out a Form

- 1. Go to the **Student Data→Forms** tab.
- 2. Select the Form to fill in and click on its highlighted name:

#### Forms Library Today is 6/28/2013 These are the online forms that are available for Caitlin. **FORM** SUBMITTED ON SUBMITTED BY **FILLABLE FROM FILLABLE THRU FOR** 1. Sample Template April 18 2013 4/18/2013 | demo@aol.com Caitlin 2. Simple Template Sept 2013 4/18/2013 | demo@aol.com Caitlin 3. Basic Information 3/26/2013 | demo@aol.com Caitlin 4. Activity Questionnaire Not Yet Submitted Caitlin 5. Survey - New School Year Not Yet Submitted Caitlin 6. Transcript Request Not Yet Submitted Caitlin

3. Clicking on the form's name brings up the form so it can be filled in. Each form is different.

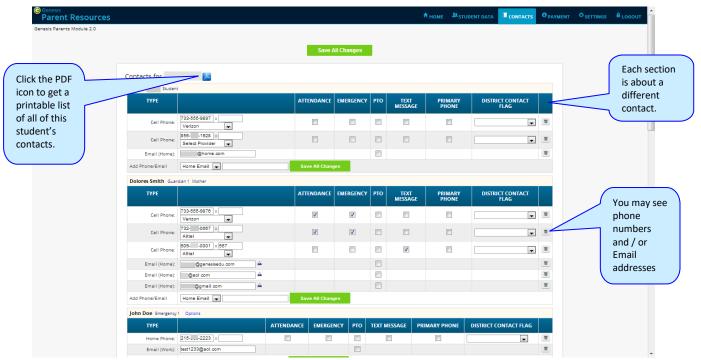


4. When you are done filling in the form, click the update Answers button. This sends your answers to Genesis. If you do not click update Answers button your answers will not be recorded.

## **Contact Management**

The Contacts screen allows you to view and possibly update the contact information for your students. If you do not have permission to update the Contact information directly via Web Access, you will not see the fields and buttons described here. If those fields and buttons are missing, please contact <a href="mailto:jvelez@mtsd.us">jvelez@mtsd.us</a> to update your contact.

A PDF icon may appear next to the name of each of your children to allow you to print out their current contact information.



Part of the Contacts Screen listing all Contact Information for your students

#### What is listed on the Contact Management Screen?

The Contacts screen lists all telephone and email contact information for:

- The student themselves your children's own cellphone and email addresses
- The student's Guardians The legal guardians such as yourself who are allowed to view the children's information.
- Other contacts all other people whom you wish the school to be aware of in your children's lives, including:
  - Emergency contacts People you wish to be contacted should an emergency arise and you are not available.
  - Doctors
  - o Dentists
  - Hospital to use in an emergency if hospitalization is required.
  - Other people it is important that the school know about.

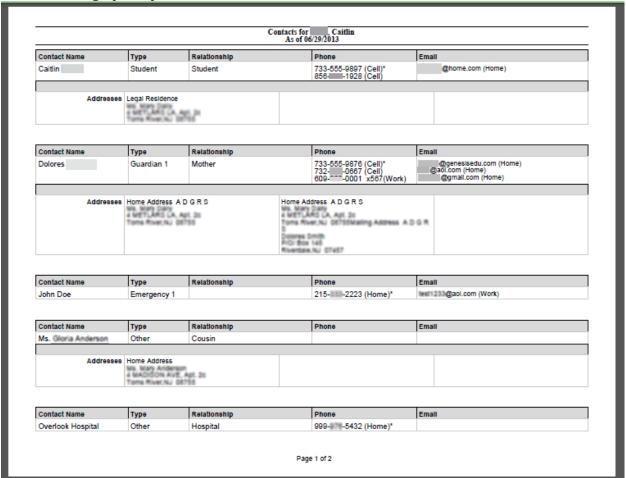
The Contacts screen has an area for each of your children and within a child's area; there is a separate section for each Contact.

## Viewing and Printing Contact Information for all Students linked to your Account

To print a copy of all of the contact information found on the Contacts screen for one student, locate the PDF icon next to the student's name and click it.

Contacts for Caitlin Daily Click this icon

This will bring up a report of this student's Contact information:



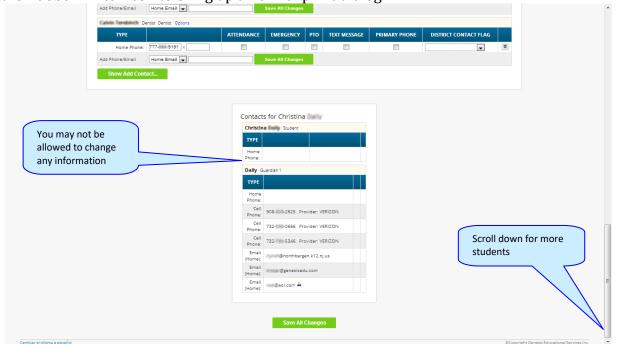
The Contacts Report for one student - These reports maybe multiple pages.

The Contact Report: The report is always for one student. Each student listed will have a PDF icon next to their name which can be clicked for that student's Contacts report. The reports can be multiple pages. Make sure you scroll down to see all of a student's Contact information.

This report can be printed out, corrected and brought to your child's school or district offices.

### **Printing Contact Reports**

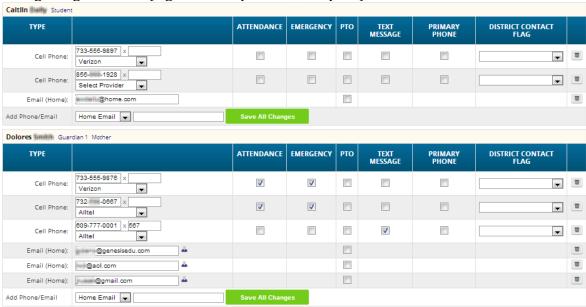
All Genesis reports are displayed as PDFs using Adobe Reader. To print on a printer, use the Adobe Printer icon to bring up a normal print dialog.



Scroll down to view additional students and contact information

## **Interpreting Information for a Contact**

Each "Contact" represents one person in a student's life (e.g. Mother, Grandmother, Uncle), or a single organization (e.g. Doctor's practice, Hospital).



The top line shows the Contact's name and "contact type" and relationship to the student:



There are multiple contact types that are possible:

- Student
- Guardian 1
- Guardian 2
- Guardian 3
- Guardian 4
- Emergency
- Other

Phone Numbers: A Contact may have an unlimited number of phone numbers listed for them. If a number is a cell number and you want the Contact to receive text messages on their cell phone regarding your student, you must select the name of the cell service provider (e.g. Verizon, AT&T, Sprint, T-Mobile, etc.).

If you have permission to remove phone numbers, a trashcan icon will appear at the far right of each phone number:



**Email Addresses:** A Contact can have multiple email addresses listed. If a small icon appears at the right side of the email address, it means that this email address is being used as the login for a Genesis login for your child. For example, it may be your email address and indicate that you have a Genesis login:

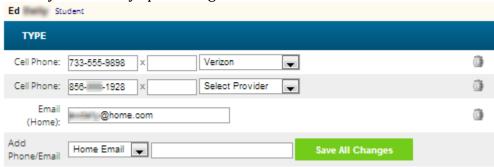


#### The Student's Own Contact Information

Each student can have their own, personal phone numbers and email addresses listed under the "Student" contact. These would be ways for the school to contact the student directly.

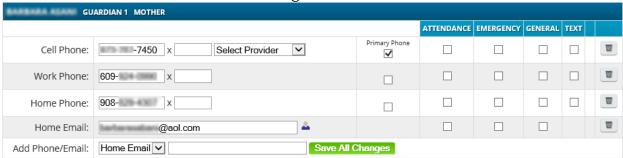


You may not see any special flags:



### **Updating Information for a Contact**

Each section contains information for a single Contact:



**Information for one Contact** 

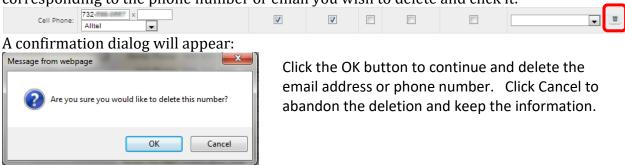
Each "Contact" represents one person in a student's life (e.g. Mother, Grandmother, Uncle), or a single organization (e.g. Doctor's practice, Hospital).

## **Updating a Contact's Email and Phone Numbers**

You can do three things to the email addresses and phone numbers:

- Change the information
- Remove (i.e. delete) the information
- Add new phone numbers and email addresses

**Deleting a phone number or email address:** Find the delete trashcan icon corresponding to the phone number or email you wish to delete and click it:



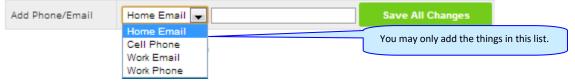
**Adding a phone number or email address:** To add a new phone number or email address locate the "Add Phone/Email" tool at the bottom of the Contact's information:

Add Phone/Email	Home Email 💌	Save All Changes

Make sure you locate the Add Phone/Email for the correct Contact. Each Contact has their own Add Phone/Email field:



The drop down contains the list of things that you can add to the Contact:



Select the type of information you want to add.

Then move to the blank text field and enter the phone number or Email address. Go to the top or bottom of the screen and click the Save All Changes button.

**Adding a Cell Provider information to an existing phone number:** For Genesis to send text messages to a Cell number, the cell service provider (e.g. Verizon, AT&T, Sprint, T-Mobile) must be specified. It is not possible to send text messages without that information. "Text messages" include the notifications that can be sent, for example, when a student's gradebook grades are updated. If the cell service provider is selected, but is wrong, the number will not receive the messages that are sent.

To set or change a cell number, locate the "Provider" drop down below the phone number itself:



Select your provider, then scroll up or down (to the top or bottom of the page) and click the button.

## Adding a New Contact

If you have a Show Add Contact... button at the bottom left of a student's list of contacts, you have permission to add a new contact! If you do not see that button, you do not have permission to add a contact: please contact your school to update contact information.

To add a Contact, click on the Show Add Contact... button. This brings up the "New Contact" area right below the button:



Enter the following fields:

- Contact First Name The person's last name
- Contact Last Name The person's first name
- Relationship to Student Select the new Contact's relationship to the student: Friend? Neighbor? There are dozens of relationships listed. It is important to select the correct one.
- Is the person an Emergency Contact for your child? Do you want them to be contacted in an emergency? If yes, select one of the Emergency Contact options.



You can enter up to six emergency contacts for each of your students. Emergency contacts are people you wish to be called in the event of an emergency. Enter in the order in which you would like these people to be contacted.

Once you have entered all the information, click the Add Contact button to add the new Contact.

**WARNING:** If you have more than one student, and you wish the new contact to be used for all your students, you must add them separately to each child's contacts.

## **Changing Relationship Information for or Deleting an Existing Contact**

If you have permission to update information for a contact, there will be an options button in the top line of the contact's information. To update the name information for a contact or to delete the contact entirely, use this options button:



When you click Options, a popup appears:

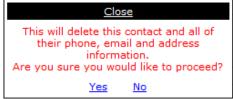


Close
Change Contact
The

The Delete Contact popup gives you three options:

- Close Clicking the Close button dismisses the popup and makes no changes.
- Change Contact Clicking Change Contact lets you change the name and relationship
  information for this Contact. (Phone numbers and Email Addresses are changed as
  described above.)
- Delete Contact Clicking Delete Contact removes the contact entirely. This removes the
  whole contact: name, phone numbers and email addresses. Warning: There is no
  UNDO button.

**Deleting a Contact:** When you click Delete Contact the following confirmation dialog appears:



If you click <u>Yes</u>, the contact and all their information is permanently removed. If you click <u>No</u>, then the popup is closed and the contact is not deleted.

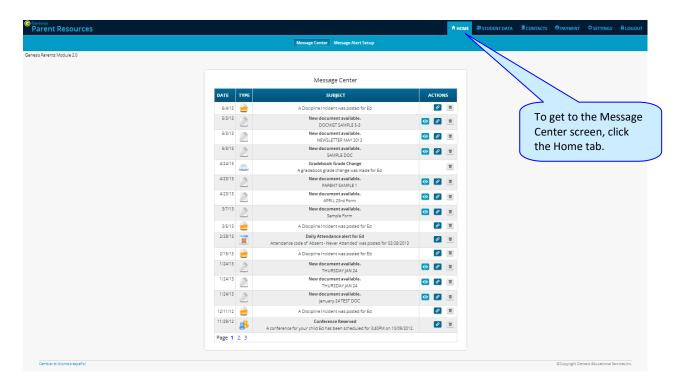
**Changing a Contact:** When you click Change Contact the following popup appears:



You can change the contact's **First** or **Last** name, and set whether they are an Emergency Contact or not. To make changes to the contact, update the information, then scroll to the top or bottom of the screen and click the Save All Changes button.

## **Home**

## **Introduction to the Home Screens**



There are two screens under tab:

Message Center Message Alert Setup

- 1. **Message Center** The Message Center provides a list of all messages received for your student. There are no settings on this screen it is an information screen.
- 2. **Message Alert Setup** This is where you set which Alerts you wish to receive.

#### Message Center ACTIONS DATE TYPE **SUBJECT** 5/3/13 New document available. DOCMGT SAMPLE 5-3 5/3/13 New document available. NEWSLETTER MAY 2013 5/3/13 New document available. SAMPLE DOC Gradebook Grade Change 4/24/13 U A gradebook grade change was made for Ed 4/23/13 New document available. W PARENT SAMPLE 1 4/23/13 New document available. APRIL 23rd Form 3/7/13 New document available. Sample Form New document available. 1/24/13 THURSDAY JAN 24 Daily Attendance alert for Ed 2/28/13 8 Attendance code of 'Absent - Never Attended' was posted for 02/28/2013 Page 1 2 3

## The Message Center Screen & Alerts

The Message Center screen lists all types of messages for your students

#### **Using the Message Center**

The Message Center provides a list of all messages received for your students. Some of these may be linked to Documents or Letters. There is one Message Center for all your students – all your students' information is located on the same screen.

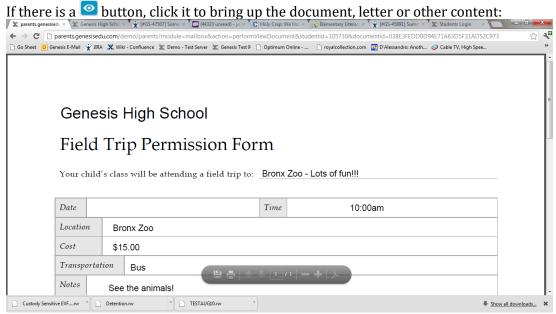
#### **Anatomy of a Message**

Each Message includes a date, an Icon identifying which module of Genesis sent it, the message itself and potentially an additional line of information and possibly View, Link and Delete buttons:



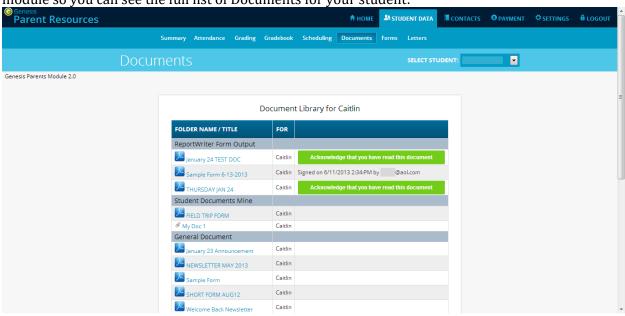
- **This is the "View" icon.** If the View icon is present, clicking it will bring up the document or letter.
- This is the "Link" icon. If the Link icon is present, clicking it will take you to the screen containing the item related to the message. For example, if the Alert is about a document, clicking Link takes you to the **Documents** screen. If the Alert is about Attendance, clicking it takes you to the **Attendance** screen.
- This is the "Delete" trashcan icon. To remove the Message, click the Delete icon.

### **Viewing the Message Content**



Click the browser back button to return to Genesis.

When there is a "Link" button, if you click it, it will bring up the Documents screen in the Parents module so you can see the full list of Documents for your student:



Other Message types have Link buttons that bring up the appropriate screen.

## **Setting Alerts**

#### Alert Setup

If you wish to receive an alert when new messages are sent to your Message Center you may do so here. Alerts may be sent by email or text message (if you have provided a cell phone and cell carrier to the school).

#### • Letters:

Receive an alert any time your student receives a letter from the school.

#### Attendance:

Receive an alert when your student is given an absence to school.

#### Gradebook Grades:

Receive an alert when one of your students grades are updated in a teachers gradebook.

#### Messages:

Receive an alert any time school staff sends a Message to your Message Center.

	LETTERS 🌘	ATTENDANCE	GRADEBOOK GRADES	MESSAGES 🍙			
Email to @home.com							
Email to @genesisedu.com							
Email to @aol.com							
Email to @gmail.com							
Email to @aol.com							
Email to @isp.com							
Text to 733-555-9897							
Text to 733-555-9876							
Text to 732							
Text to 6090001							
Text to 908-1-6543							
Text to 732-555-1212							
Save Alert Preferences							

#### Alerts

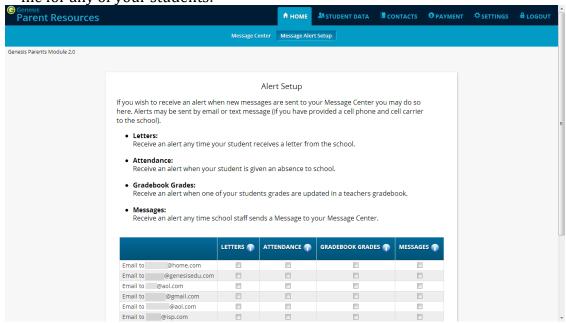
Genesis has the ability to send an alert to your contact emails/text message addresses:

- if your child is absent or tardy or
- if a grade is updated in any of their teacher's Gradebooks
- If an Attendance letter has been generated for one of your children.
- For many other types of messages.

## **Turning On Alerts**

- 1. Click on the home tab.
- 2. At the top, click the Message Alert Setup button.

3. This brings up the Message Alert Setup screen. At the top is an explanation of each type of Alert. Below that is a list of all the email address and cell phone numbers on file for any of your students:



- 4. For each email address or cell number, check the Alert checkboxes for the alerts you wish to receive.
- **5.** Scroll to the bottom and click the Save Alert Preferences button.

### **Turning Off Alerts**

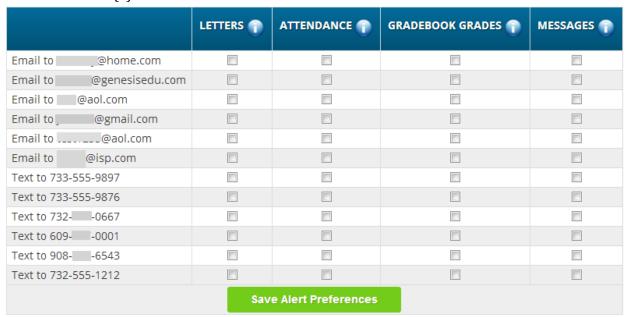
- 1. Click on the tab.
- 2. At the top, click the Message Alert Setup button.
- 3. This brings up the Message Alert Setup screen. At the top is an explanation of each type of Alert. Below that is a list of all the email address and cell phone numbers on file for any of your students:



- 4. For each email address or cell number, uncheck the Alert checkboxes for the alerts you do not wish to receive.
- **5.** Scroll to the bottom and click the Save Alert Preferences button.

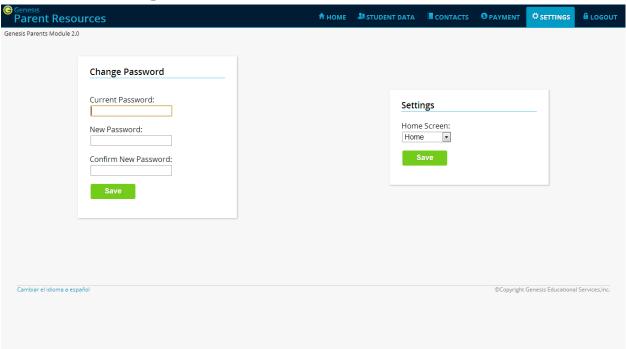
### Adding Emails and Cell Phone Numbers to Receive Alerts

The list of email addresses and cell phone numbers shown on the Message Center Alerts screen are those which you have provided for your own personal contact information. To add cell numbers or emails to the list, you must either use the controls on the contact screen, or, if you are not allowed to change your information there, you must contact your students' school(s).

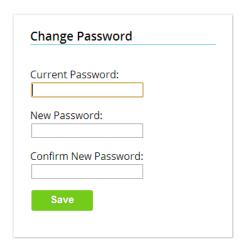


All of your personal emails and cell phone numbers will be available here – this will usually be a short list.

## **Personal Settings**



### **Changing Passwords**



#### To Change Your Password

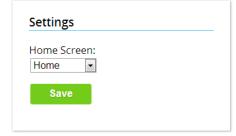
- 1. Click on the strings tab at the upper left corner of all Parent Access screens. This brings up the "Settings" screen
- 2. Enter your current password
- 3. Enter the new password you desire
- 1. Re-enter the new password you desire.
- 2. Click Save

### When are you required to change your password?

If your password is changed by the system administrator, the next time you login, you will be required to change your password. The "Change Password" screen will automatically appear and you must do the following:

- 1. Enter your current password
- 2. Enter the new password you desire
- 3. Re-enter the new password you desire.
- 4. Click Save

#### **Setting Your Home Screen**



#### To set your entry screen:

- 1. Click on the settings tab at the upper left corner of all Parent Access screens. This brings up the "Settings" screen
- 2. Locate the "Settings" panel on the right.
- 3. Choose a new Home screen.
- 4. Click Save